

Delivering LabWare LIMS BAU Static Data Support for a Pharma Manufacturer

Founded over 150 years ago, the client is a global pharmaceutical and biotech manufacturer specializing in the development and production of medicines and vaccines across various medical disciplines, including immunology, oncology, cardiology, endocrinology, and neurology.

The client needed an experienced LIMS resource to seamlessly fill a temporary vacancy and provide ongoing technical support. They engaged Clarkston to fill this role and assume responsibility for the static data building process within LIMS to ensure business continuity.

Life Sciences Case Study

PROJECT OVERVIEW



INDUSTRY



Life Sciences

PRODUCTS AND SERVICES



Pharmaceutical
Manufacturing – Sterile
Injectables

PRIMARY OBJECTIVES

- Backfill temporary vacancy on LIMS team and support business-as-usual operations for LIMS
- Drive static data process from requirements through implementation
- Provide resource coverage to ensure uninterrupted continuity for finished product and incoming material static data

RESOLUTION

- Progressed static data requests through workflow of request, build, approval, validation, and migration to complete the appropriate updates
- Assisted LIMS team in completing unexpected, urgent updates that needed to be implemented quickly so that business processes weren't impacted
- Provided supplementary assistance, such as fulfilling template export requests, completing request review and approvals, and proactively resolving template discrepancies

KEY BENEFITS

- Completed approximately 600 static data object new builds or updates
- Reliably met deadlines for Finished Products and Incoming Materials LIMS updates without any misses for implementation target dates
- Mentored LIMS team members who were new to the system

KPIs

- Built or updated and reviewed approximately 600 static data objects
- 100% target implementation dates achieved
- Successful transition from ALM to LIMS for data collection and defect resolution

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