

Veeva QualityDocs + Vault Training

This client is committed to advancing a pipeline of precision medicines for the treatment of solid tumors and blood cancers. The organization's small-molecule drug candidates target signaling pathways and other drivers of cancer. The organization is dedicated to helping patients with cancer lead better, longer lives.

The organization partnered with Clarkston as it began its transition from its legacy system to the best-in-class Veeva software solutions, starting with QualityDocs and Vault Training. To ensure a successful transition, sustainable adoption, and user readiness, Clarkston worked with the organization to define requirements for the system and configuration, delivery validation documentation and testing oversight, and configure the system. Clarkston also helped create and deliver training materials to support the user base's adoption and helped to migrate existing documents into the new environment.

Life Sciences Case Study

PROJECT OVERVIEW

INDUSTRY:



Biopharma

PRODUCTS AND SERVICES:



Precision Medicines

PRIMARY OBJECTIVES:

- Implementation of Veeva QualityDocs and Vault Training in a timely manner, as the legacy system was being retired in the middle of the implementation
- Identify in-scope document types and associated lifecycle requirements, deliver validation documentation and testing oversight for these requirements, and finally, configure the system according to these requirements
- Develop and deliver training material that met their current needs and could be maintained for long-term use of the system
- Successfully migrate existing documents from their legacy system to the new Veeva QualityDocs system

RESOLUTION:

- Clarkston provided project management support to ensure successful and timely transition to Veeva QualityDocs and Vault Training. This included management of the timeline, risk mitigation, organizational communication, and resource management
- Clarkston led thorough discovery sessions with different functional areas of the business to ensure all requirements were properly identified for configuration. The team successfully completed configuration of these business requirements in Veeva QualityDocs and Vault Training. Clarkston also managed testing and validation efforts to ensure the system was configured and functioning as expected according to the business requirements. Validation and testing deliverables were drafted and approved by the business, and test scripts were executed successfully
- Clarkston developed comprehensive training materials to ensure all end-users were adequately trained on system functionality prior to go-live. Training sessions were held for each functional group of the business
- Clarkston managed document migration from the legacy system to the new Veeva QualityDocs and Vault Training system. The team worked with the business to ensure all documents and attachments were properly identified and categorized according to the configured document types in the new system
- Clarkston provided cutover planning support and management to ensure a successful completion of go-live activities and transition to the new system

KEY BENEFITS:

- Single platform for document management and training across the enterprise
- System that supports a document management function that can scale as the business grows

CLARKSTON
CONSULTING

900

**Over 900 documents and attachments
migrated from the legacy MasterControl
instance to Veeva QualityDocs**

11

**11 test scripts successfully executed to
test business requirements and
configuration**

60

**Over 60 end users trained on Quality
Docs and Vault Training functionality**

20

**20 validation documents
signed off by the client**